



ORC-CON1

Orcomm Concierge Software

PRS Guide Rev. A

Please follow this user manual for the correct installation and testing, if there is any doubt please call our tech-support and customer centre.

The illustrations shown here are only used for reference, if there is any difference please take the actual product as standard product. This manual and guide is designed for the product and technology stated on the front. And requires that the installation of the equipment follows the instructions given by the manufacturer and in compliance with the standards in force.

All the equipment must only be used for the purpose it was designed for.

All the products comply with the requirements of Directive 2006/95/EC as certified by the CE mark they carry.

Source To Site declines any responsibility for improper use of the apparatus, for any alterations made by others for any reason or for the use of non-original accessories or materials.

Do not route the riser wires in proximity to power supply cables (230/400V).

Cut off the power supply before carrying out any maintenance work.

For any Electrical devices Installation, mounting and assistance procedures must only be performed by specialised electricians.

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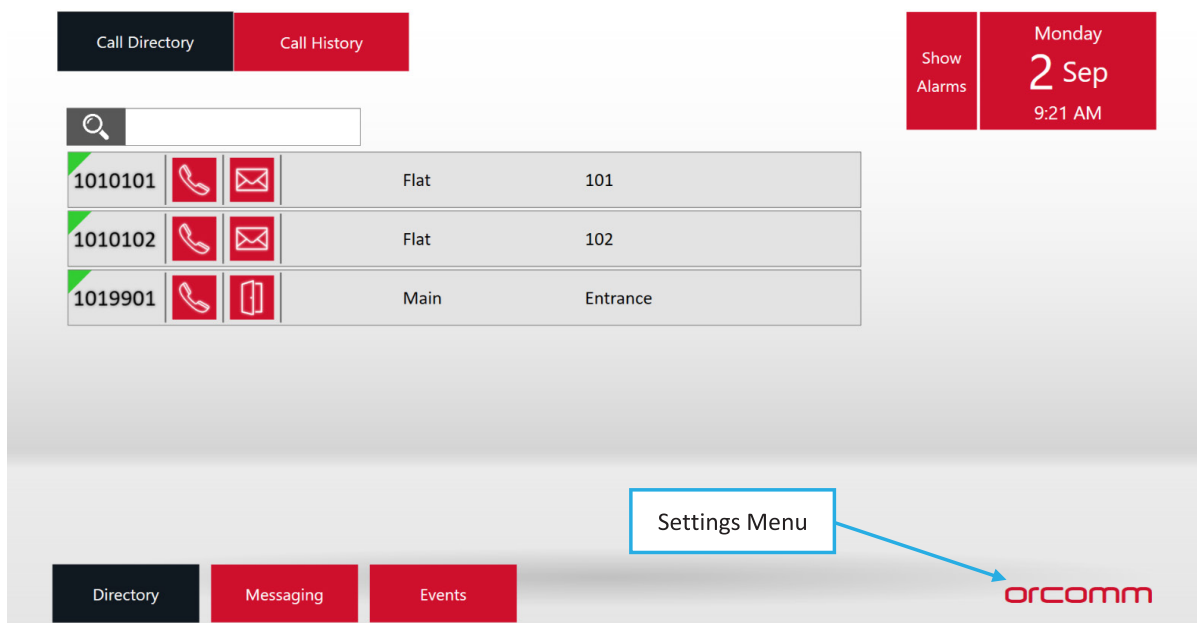
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PRS Functions

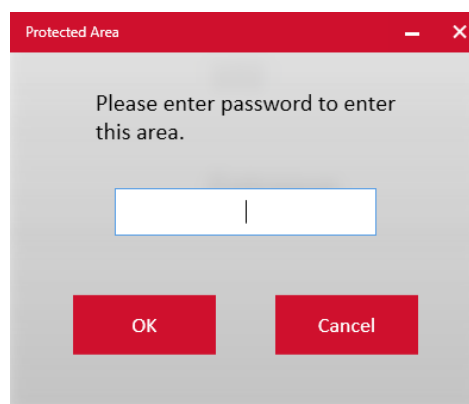
The concierge software supports PRS functions to assist the concierge or building management team to remotely send commands to Orcomm smart screens.

Step 1: Entering the Settings Menu

The image below shows the main page of the concierge software.

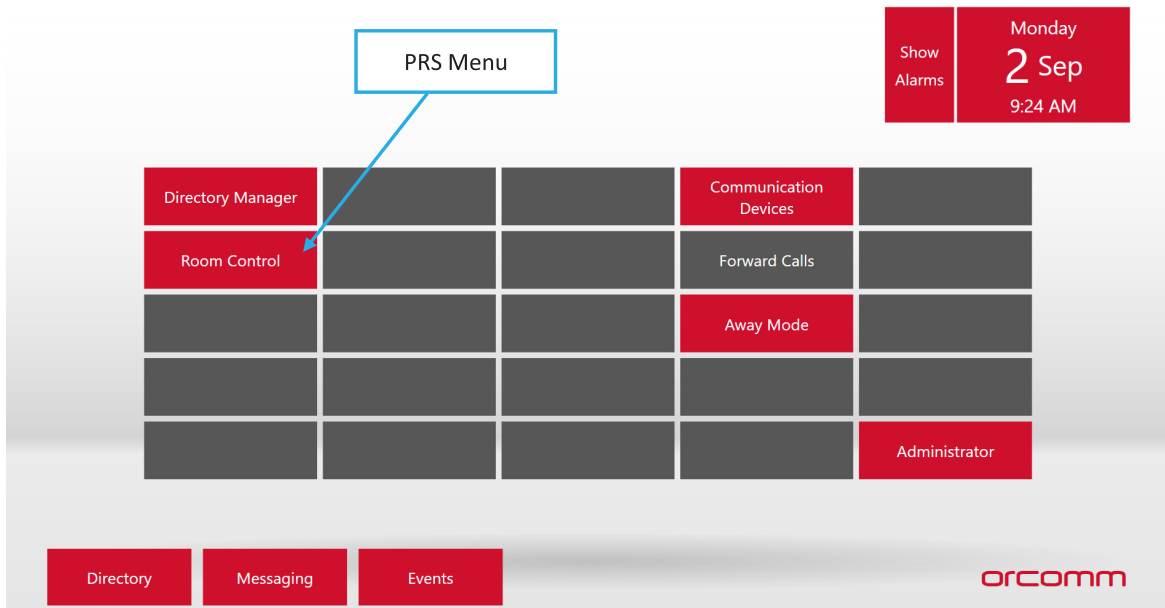


To enter the settings menu, double click on the Orcomm logo in the bottom right corner of the screen. You will be prompted to enter a password to access this menu, please refer to your documentation.

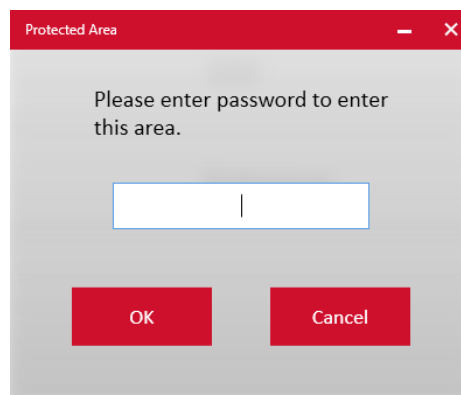


Step 2: Entering the PRS Menu

The settings menu contains extra functions and settings that would not necessarily be accessed on a constant basis. Here you will find the PRS menu, click the on 'Room Control' button to enter this menu.



You will be prompted again to enter a password to access this menu, please refer to your documentation.



The PRS menu contains a directory list of all the smart screens connected to the building and the remote command functions.

The screenshot displays the PRS menu interface. At the top left, there is a search bar with a magnifying glass icon. Below it is a table with two rows of data:

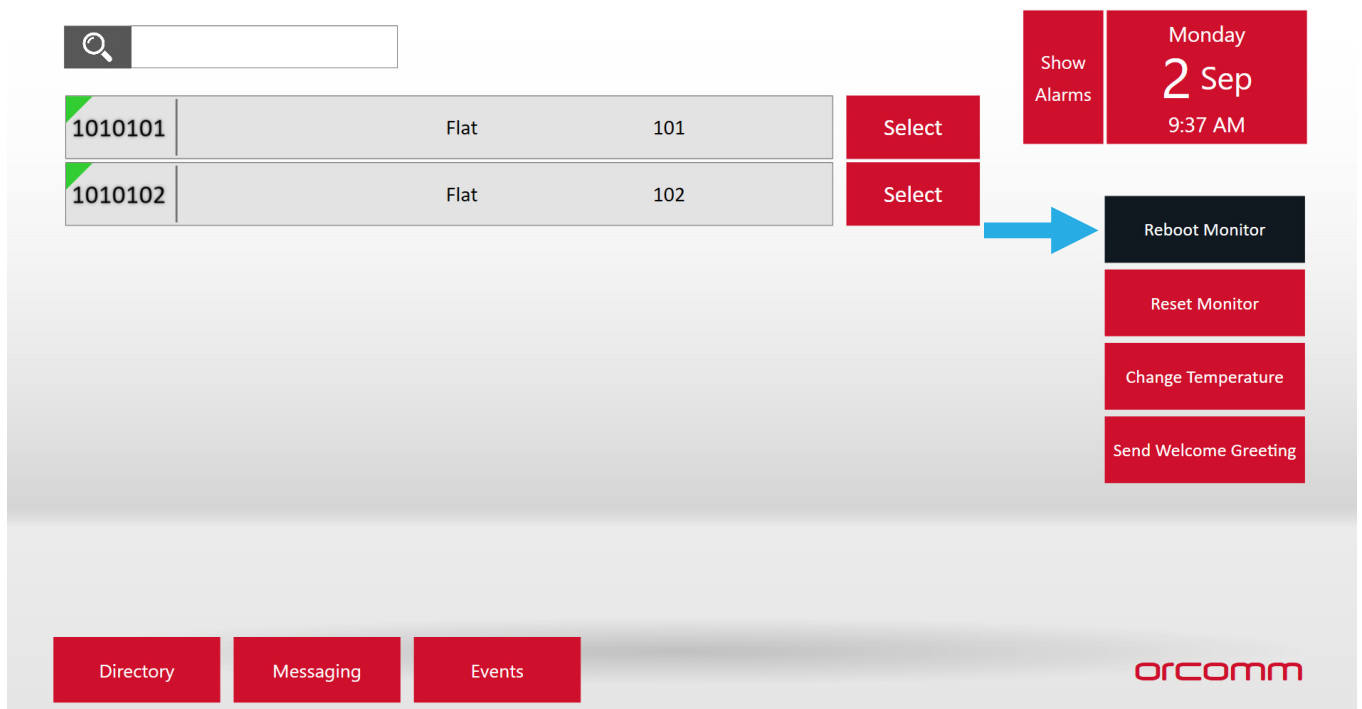
1010101	Flat	101	Select
1010102	Flat	102	Select

To the right of the table, there is a red box containing the text "Show Alarms" and a date/time display: "Monday 2 Sep 9:25 AM". Below this, there are four stacked red buttons: "Reboot Monitor", "Reset Monitor", "Change Temperature", and "Send Welcome Greeting". At the bottom of the interface, there are three red buttons: "Directory", "Messaging", and "Events". The "orcomm" logo is visible in the bottom right corner.

Rebooting a Smart Screen

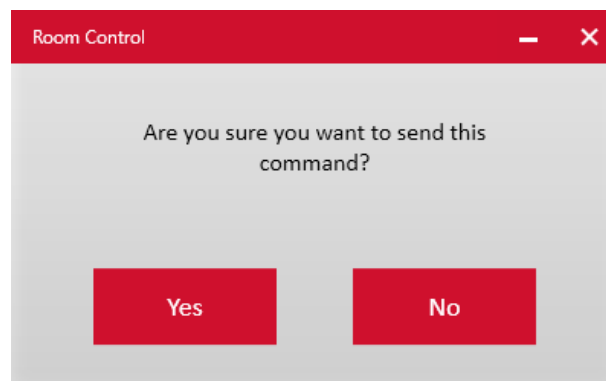
This function will perform a soft reboot of the device.

From the room control menu select the 'Reboot Monitor' button.



The 'Select' button beside the apartment list is enabled.

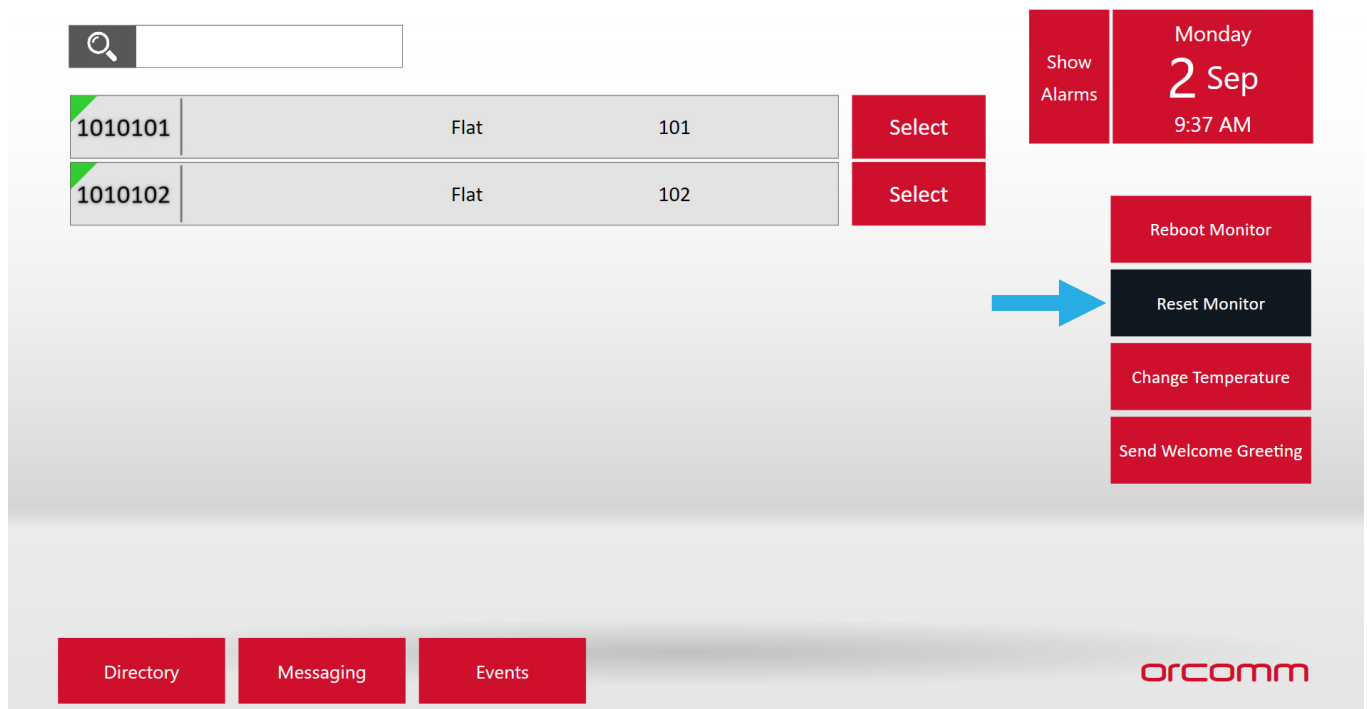
A confirmation prompt will appear to confirm that you want to send this command to the selected smart screen in that apartment. Choose 'Yes' to confirm your action or 'No' to return back.



Resetting a Smart Screen

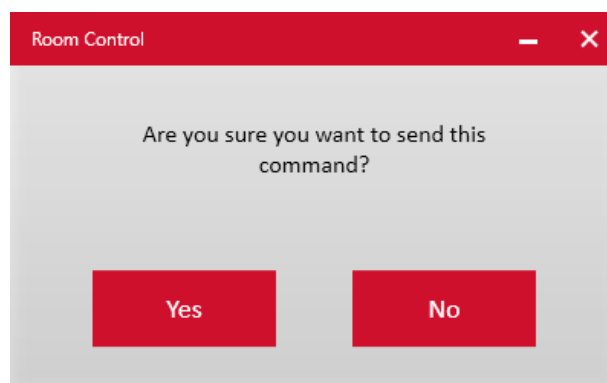
This function will clear all user settings back to default.

From the room control menu select the 'Reset Monitor' button.



The 'Select' button beside the apartment list is enabled.

A confirmation prompt will appear to confirm that you want to send this command to the selected smart screen in that apartment. Choose 'Yes' to confirm your action or 'No' to return back.

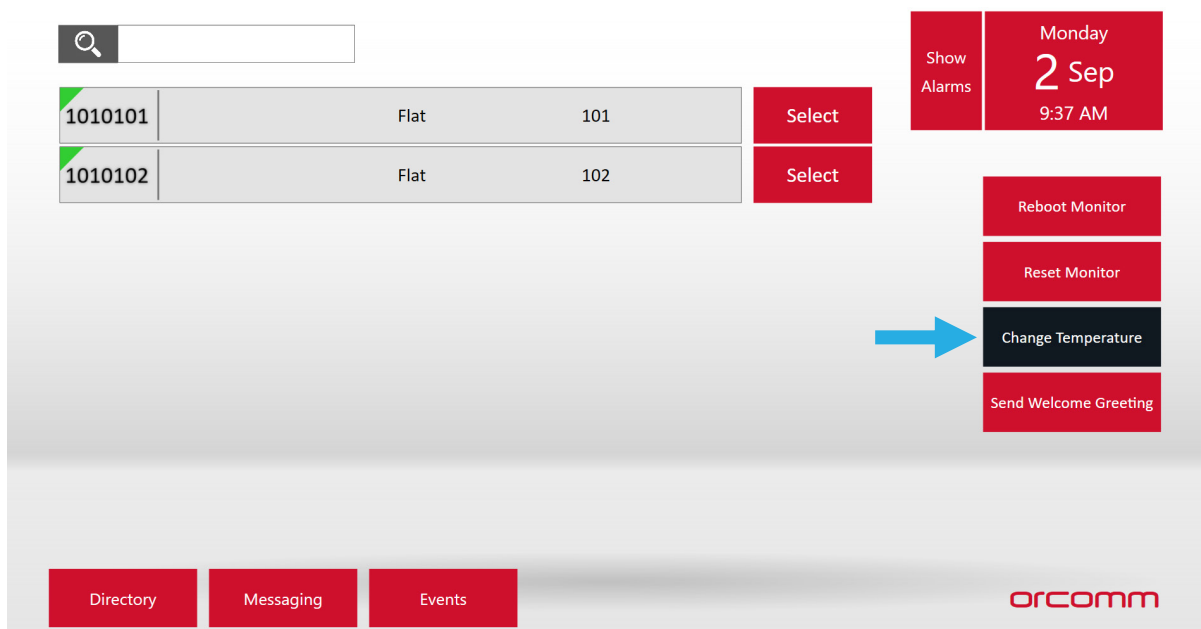


Changing Temperature in Apartments

This function will control the thermostat within an apartment.

NOTE: Temperature control will only work if a Orcomm smart screen is connected to an Orcomm Thermostat.

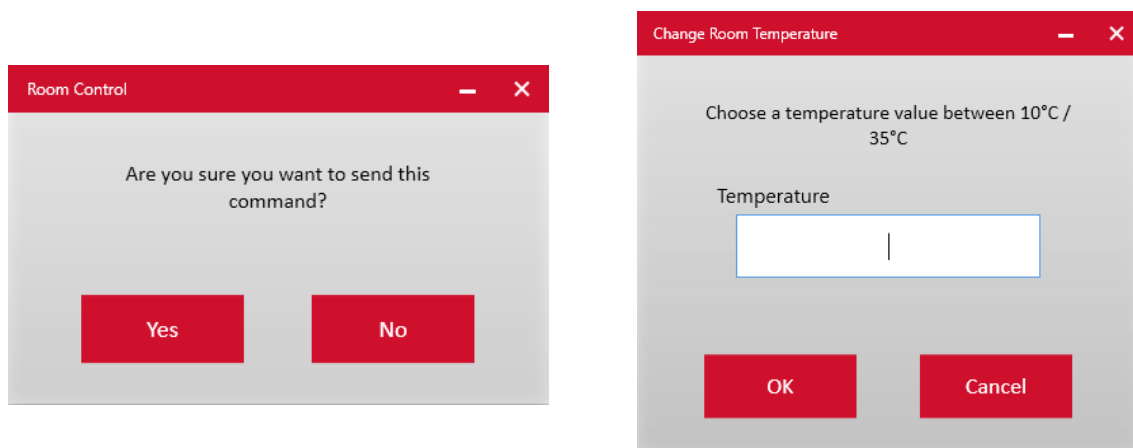
From the room control menu select the 'Change Temperature' button.



The 'Select' button beside the apartment list is enabled.

A confirmation prompt will appear to confirm that you want to send this command to the selected smart screen in that apartment. Choose 'Yes' to confirm your action or 'No' to return back.

If the 'Yes' action is selected, a temperature prompt will be displayed. Enter a desired temperature between the ranges provided.

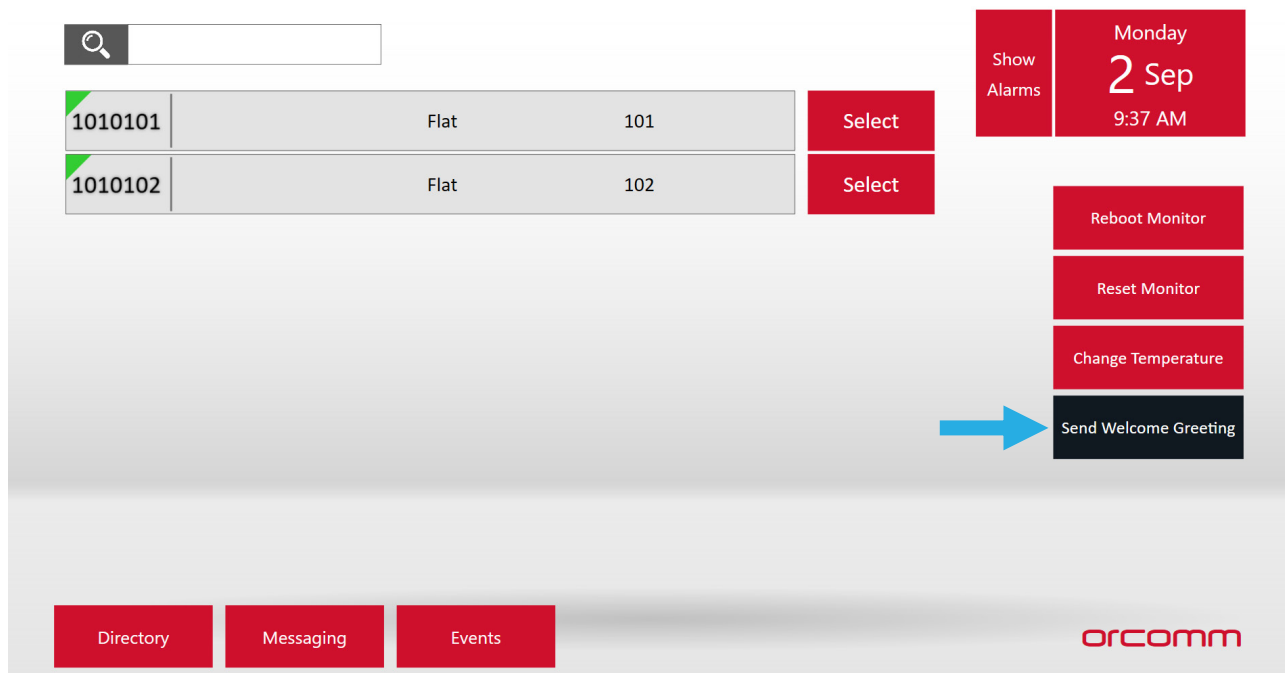


Sending a Welcome Greeting

This function will send a greeting message which will be displayed on the smart screen within the apartment.

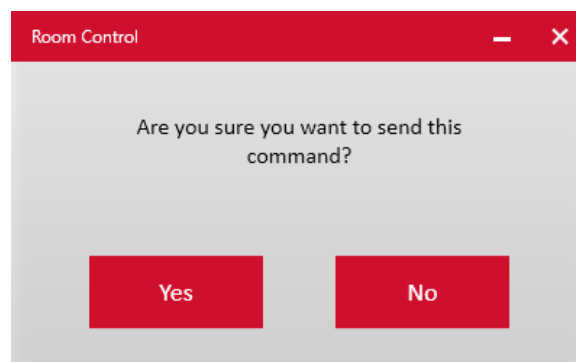
NOTE: The welcome greeting contains the first name and surname in the message, e.g. Welcome Joe Bloggs. This is set via the Directory Manager.

From the room control menu select the 'Send Welcome Greeting' button.



The 'Select' button beside the apartment list is enabled.

A confirmation prompt will appear to confirm that you want to send this command to the selected smart screen in that apartment. Choose 'Yes' to confirm your action or 'No' to return back.



Troubleshooting & Support

FAQ